



Product Bulletin:

Availability of V3100 Series Motherboard Parts and Spares Kits

Revision History

10-Aug-2009 - Initial version

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This product bulletin informs NetApp sales and NetApp partners about new or changed NetApp® products or services.

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1. Summary

This product bulletin announces the availability of V3100 series motherboard replacement parts and V3100 series spares kits. These new parts are being introduced with the August 2009 Quote Tool based on the requirement to distinguish between FAS and V3100 series motherboard parts at the marketing part number level.

2. What's New?

V3100 series platforms require the serial number of the system to be located on the system controller motherboard as opposed to the system controller chassis as applied for other FAS and V-Series platforms. A result of this serial number implementation is that it is now a requirement to provide V3100 series motherboards and spares kits in order for field replacement parts to be tracked properly and field add-on software for V3100 series platforms to be properly installed. Other FAS/V-Series systems do not track the systems at the motherboard level, thus allowing a common motherboard part to be used for replacements in the field. Because the serial number of the FAS/V3100 series platforms is on the individual controller boards there now is a requirement for distinguishing individual replacement boards at the marketing part number level for FAS/V3100 series platforms.

3. Product Information

Alert: It is important that these new parts and spares kits be used for V3100 series platforms. Replacing a V3100 series platform motherboard with a FAS system motherboard will not allow V-Series software to be added later to the system because the attribute associated with that motherboard will be a FAS system attribute and conflict with internal system data in Oracle®, making the software unorderable.

The following table lists the new motherboard parts and spares kits that should be ordered for V3100 series platforms.

Part Number	Description	Discount Category Code
X3546-R5	Motherboard,No Memory,V3140,R5	A
X3547-R5	Motherboard,No Memory,V3160,R5	A
X3548-R5	Motherboard,No Memory,V3170,R5	A
SK-V3140-R5	Kit,Basic Spares,V3140,R5	A
SK-V3160-R5	Kit,Basic Spares,V3160,R5	A
SK-V3170-R5	Kit,Basic Spares,V3170,R5	A

Availability

V3100 series motherboard parts and spares kits will be available with the release of the August 2009 Quote Tool and price list.

Quoting

Motherboard parts may be accessed from the “Add Parts” section of the Quote Tool. Spares kits parts may be accessed by doing a product search for “SK-SPARES-KIT” from the “Add Parts” section of the Quote Tool.

Pricing

V3100 series motherboard parts and spares kits pricing is available in the August 2009 price list.

4. Regulatory Compliance

Products need to be validated against the NetApp Safety/EMI Regulatory Compliance List prior to order submission. This is required to ensure that products are being sold only in the countries in which NetApp has received regulatory compliance certification. This information can be found in the Field Portal by searching under “Compliance, Policies and Procedures” or following the links below:

- [RoHS Compliance](#)
- [Safety/EMI Regulatory Compliance \(XLS\)](#)
- [WEEE Compliance](#)

5. Warranty and Service

Standard NetApp hardware warranty and services apply.

6. Additional Information

Contact Information: Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.